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Information we collect

We collect the IP address when there is a log into www.welfare.ie for security reasons. The IP address information is held for 6 months before being archived. Backups of the archives held indefinitely and used to determine historical security incident and intelligence. The IP address is held in such a way that it cannot be used to identify an individual user.

We collect information submitted in forms, for example if you submit your personal details when requesting or submitting an online form.

If you are concerned about how personal data is processed via this website, please contact us at by completing the "Ask a Question" form in the Online Services and Forms area of Welfare.ie.

Links

This website may contain links to other non-Department sites. The Department is not responsible for these sites or for the privacy statements of other websites.

Glossary of technical terms used

IP address

Your IP address identifies your computer (or your internet service provider's computer) in internet protocol code (for example 123.456.78.90). Every computer connected to the web has a unique IP address, although the address may not be the same every time a connection is made.